

# **European Energy Network**

The voluntary network of European Energy Agencies - at the eart of the clean energy transition

# Name and Country of EnR Member

ADEME - France



## Name of Project/Programme & Link to website

A typology of households engaging in energy-efficient renovation work

https://www.ademe.fr/typologie-menages-realise-travaux-renovation-energetique

Advising households in retrofitting their homes https://www.ademe.fr/accompagnement-menages-renovation-logement

#### **Description of Project**

These two studies unveil sociological and psychological analyses aiming at understanding better the different profiles of households when looking into the field of energy-efficient renovation work.

Strong public policies including financial incentives have been put in place in France throughout the last years to accelerate renovation, but observations show that households are struggling to understand how they can benefit from these aids, and are faced with the complexity of leading an ambitious on-site refurbishment of their homes.

These studies give recommendations on how the public service in charge of supporting households in renovating their homes (the FAIRE service - Facilitating, Accompanying and Informing on Energy Renovation) could improve its messages, and market its service offer with the aim to address better households' concerns and convince them to take action. The target audience are policy makers and the public and private stakeholders of the renovation sector.



## **Aim/Expected Impact of Project**

These studies aim to describe the human factors to take into account when implementing energy efficiency policies targeting households at the national and local levels. The expected impact is a better design of the energy renovation public service "FAI-RE" and developing a marketing approach in this regard.

# Involvement of the Agency and Link to the EU Green Deal

- Renovation Wave

ADEME financed the studies and coordinated the technical content.